Support and Community

Intersoft Solutions provides full product support for the ClientUI targeting Silverlight and WPF platforms. This topic outlines a number of ways to get product support, get involved with the community, as well as obtaining product updates.

Blogs

Intersoft ClientUI development team members and community leaders author a variety of blogs that target Silverlight and WPF development in general using the recommended guidelines and best practice. The blogs often discuss interesting topics such as using MVVM pattern with rich user interface controls, database access and connectivity challenges, as well as samples, videos and latest development news.

Visit Intersoft ClientUI Blog.

Forums

The Intersoft Community Forums is the best place where you can post your questions, technical problems, and submitting product feedback, as well as discussing on the latest application development trend around ClientUI, Silverlight and WPF.

Blending the modern minimalist styling and lightweight user interface, Intersoft Community is designed to be your most resource-wealth technical community center. You can create a new thread to ask question or simply to start a discussion, reply other user's questions or rate your most favorite threads – everything you need for a productive forum activity.

Visit Intersoft Community Forums.

Support Center

Intersoft Support Center provides a wealth of product resources and literatures that help you quickly find the solutions to your problems. With the intuitive navigation, you can quickly navigate to a product page, read the tutorial, watch getting started videos, browse knowledge base and latest development blogs and more.

Visit Intersoft Support Center.

Contact Technical Support

Depending on the support level agreement (SLA) as part of the benefits that you received from your purchase, you can contact our technical support through various ways such as email or phone call. More comprehensive support levels such as instant messaging and real-time web-based chat support are also provided. Please visit Intersoft Support Level site to learn your support benefits and find out the most convenient way for you to contact us.

Checking for Product Updates

ClientUI is now a fully managed Intersoft WebUI Studio® product in which it can be updated in the same way and manner using the same tool as in the other WebUI Studio® family product. Product hotfixes are released on monthly basis to provide the most time-efficient enhancements and values to existing customers. To check, download and install for updates, simply launch **Update Manager** from **Intersoft WebUI Studio** program group.

The following illustration shows the **Update Manager** application interface.
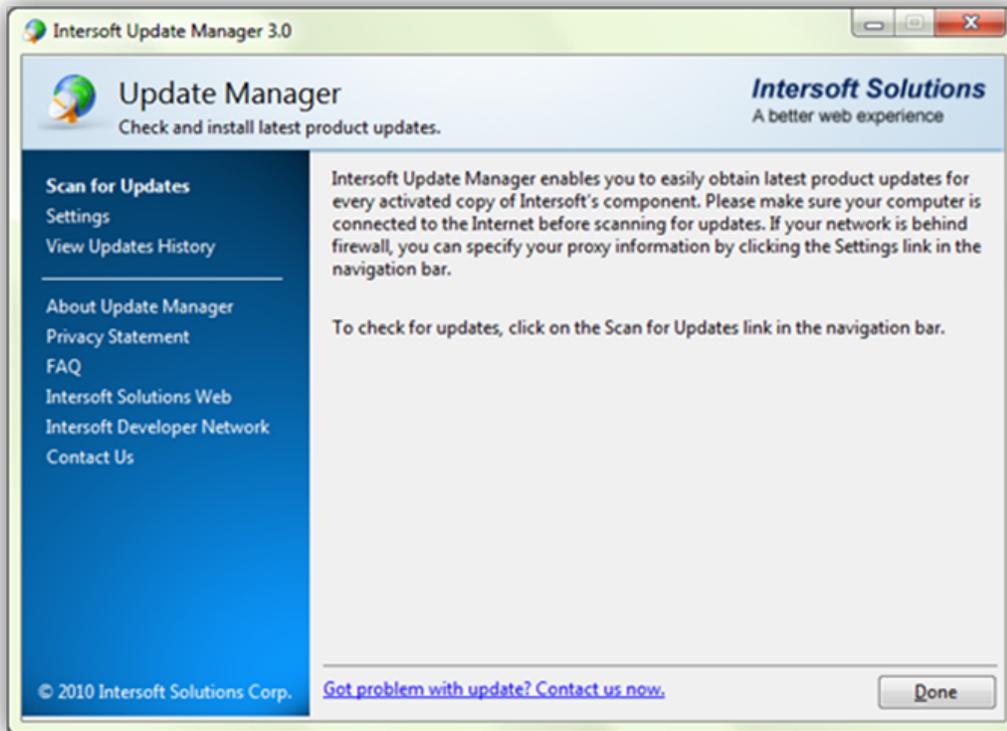
Related Topics

- ClientUI Licensing and Deployment
- ClientUI Controls
- Walkthroughs and How-to Topics
- ClientUI Fundamentals
- ClientUI Class Library

8 related results